

Top Tips for Using EZ Rise Spring System:

1. What parts do I need to order if I plan to make this system myself?

- Aluminum Roller [RC60/](#)
- Spring [1 1/2" with Slow Rise Damper](#) - Appropriate for your shade weight and length
- Spring Crank [RSA](#)
- Length Adjuster [RSLA](#)
- Weight Bar [BR6/](#)
- Encased Lift Cord Shroud Tube [ELK9/](#)
- Soft Shade Roller Clips [RWRC112](#)
- Warning Tag [ANS20](#)
- Pair of Brackets Wheeled [RSBE3/](#), [RSBE4/](#); Slotted [RSBE1/](#), [RSBE2/](#)
- EZ Rise Cordless Shade Mount Brackets [RSBM](#)
- Dust Board [FirmaFlex™](#)

2. How do I select which spring I need for my shade?

- The springs have a minimum tube width and maximum shade weight. These are show in the Rowley Catalog and on the Rowley Company website.

3. Does my custom spring system come pre tensioned?

- No.

4. How do I remove the tube/spring to set the tension?

- Remove the screws that attach the shade bracket to the dust board bracket. This will allow you to remove the tube from the brackets for spring tensioning.

5. Can I over tension the spring and what happens if I do?

- Too much tension on the spring may cause the shade to raise too quickly.

6. What does standard mount mean?

- The lift cords off the back of the roller tube assembly.
- NOTE: On the standard mount the spring should be located on the left side of the roller tube assembly.

7. What is a waterfall mount?

- Front or Waterfall mount the lift cords come off the front of the roller tube assembly.
- NOTE: On the front or waterfall mount the spring should be located on the right side of the roller tube assembly.

8. Why do I have to have three turns of lift cord on my shade when it's fully extended?

- This will allow the locking mechanism in the spring to release and raise the shade.

9. What is the purpose of adding a cord tassel on the center cord in step 7A?

- The cord tassel acts as a pull handle to allow the spring to turn ¼ turn, releasing the spring so the shade will rise.

10. What is the purpose of the length adjuster?

- This allows the adjust the stopping location of your shade after it has been installed.

11. My shade won't pull down, what is wrong?

- Check that the spring is on the correct side for the mount method of your cords.
- Check that you have the proper tension on the spring.
- Check that the shade clips are correctly positioned on the shade tube.
- Check that your brackets are correctly installed.