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QUICK START GUIDE
Automate™ Alexa
INTEGRATION SUPPORT

AUTOMATE PULSE HUB 2 OVERVIEW

Take your Automate experience to the next level by integrating Automate motorized shades with an Amazon Alexa Echo, Echo Dot, or Echo Show voice control systems. The Automate Pulse is a rich integration supports discrete shade control and features a two –way communication system offering real time shade position and battery level status. The Automate Pulse Hub 2 supports Ethernet Cable (CAT 5) and Wireless Communication 2.4GHz for home automate integration using the RJ45 port conveniently located on the back of the Hub. Each Hub can support integration of up to 30 shades.

ABOUT PULSE 2 AND AMAZON ALEXA

Your Automate Pulse 2 just got smarter. Any Amazon Alexa devices work with Automate Pulse 2 to take control of your shades using the Alexa App or your voice assistance. All you need is an Automate Pulse Hub 2 and a compatible Amazon Alexa Device. This allows you to control individual shades, scenes, and groups of shades with precision.

GETTING STARTED:

Before connecting Alexa to your Automate Pulse 2, please ensure the Automate Pulse 2 and shades are working. Go to your Automate Pulse 2 app and add the Hub following the suggested steps. Afterward, proceed to pair motorized shades through the Pulse 2 App.

To control your Shades with your voice assistant, you will need the following:

1. A setup and working Automate Pulse 2 Hub.

2. Paired and working shades with your Automate Pulse 2 App.

3. Automate Pulse 2 App and account login credentials.

4. Alexa app and account.

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CONTROLLING YOUR AUTOMATE SHADES THROUGH AMAZON ALEXA:

To create a seamless experience and hands-free voice activation, consider the natural way you and your family would call a shade on any Amazon Alexa device. You may want to consider changing the name from **Shade 1** to **Living Room Shade** in your Automate Pulse 2 App. Also consider if the shade will be controlled individually, in a scene, or in a group. Name it accordingly in the Automate Pulse 2 App.

ALEXA VOICE COMMANDS:

Alexa can understand natural spoken language like **open**/**close shade** when using the proper shade name. The new schema enables smoother, more natural interactions between the user and the system, making communication more intuitive and user-friendly. Alexa also understands adjectives like open the shade **a little bit**. If do not call the exact shade name that is listed in the Pulse 2 app, the system will know what you mean.

Example of commands.

- To Open an individual shade, simply say, "Alexa, Open "Bedroom Shade"
- To increase to a X% an individual shade, simply say, "Alexa, increase   "Bedroom Shade" to 35%.

	Voice Command	Expected Shade Movement or response
Single Device	"Alexa, Open (shade name)", "	Shade will Open to the top Limit
	Alexa, raise (shade name)"	Shade will Open to the top Limit
	"Alexa, lower (shade name)"	Shade will Close to the bottom Limit
	"Alexa, Close (shade name)"	Shade will Close to the bottom Limit
	"Alexa, set (shade name) to X%"	Shade will move to the called percentage (100% is Open 0% is closed)
	"Alexa, raise to/lower to X%"	Shade will move to the called percentage (100% is Open 0% is closed)
	"Alexa, increase (shade name) to X%"	Shade will move to the percentage from the current position to the direction of the bottom limit.
	Close / Open <shade name> <a little bit>	Shade will open or close 10% of the total limit to the direction of the called limit
Groups / Rooms	"Alexa, Open (group name)"	Room will Open to the top Limit (rooms are setup in the Alexa App)
	"Alexa, Close (group name)"	Room will Close to the bottom Limit (rooms are setup in the Alexa App)
Scene	"Alexa, activate (scene name)"	All Shades in the Pulse 2 App will follow the Scene configuration and execute
	"Alexa, turn on (scene name)"	All Shades in the Pulse 2 App will follow the Scene configuration and execute

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INDIVIDUAL CONTROL:
If you want to control an individual shade, just say **open** or **close** accompanied with the specific shade name that you want to move. You can also say **raise** or **lower**.

Example of Commands:

- Alexa, open **bottom-up roller shade**
- Alexa, close **roman shade**

GROUP CONTROL:
Another method of operating shades is by using Alexa groups. These groups are often individual rooms, multiple room groupings, or a whole home. Please be aware that rooms you have programmed into your Pulse 2 App will not
automatically appear in your Alexa app. You will be required to re-create the groupings in your Alexa app. Once a group has been created in Alexa, triggering it to operate is as simple as asking Alexa to open or close that group.

Example of Commands:

- Alexa, close **living room**

SCENE CONTROL:
Scene control is different than Group control. A scene can tell multiple shades to move to different positions. If you plan to trigger scenes through Alexa, consider the most meaningful, easy to remember scene names.
For instance, a scene named "Good Morning" is easy to remember and accurately describes the experience one might look for in that scene. Scenes can be configured in your Automate Pulse 2 App before linking Alexa.

Example of Commands:

- Alexa, turn on **good morning**

Note: Scenes can only be created in the Automate Pulse 2 App not in Alexa App

PERCENTAGE CONTROL:
An individual shade or group can be sent to any open percentage. The percentage will be based on the programmed
limits on the motor. A shade that is completely raised to its upper limit is at 100%, while a shade that is completely lowered to its lower limit is at 0%. To move an individual shade a little simply add the phrase **a little bit**.

Example of Commands:

- Alexa, close the master bedroom **a little bit**
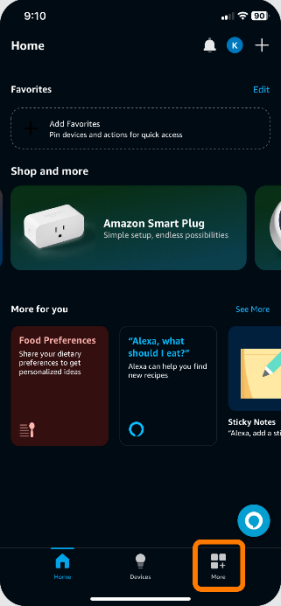- Alexa, set bedroom shade **to 22%**

TIPS:
Alexa responds to shade names created in the Automate Pulse 2 App. Consider using **one** when numbering shades instead of **1**. Avoid using special characters like **%** and **numbers**.   If you have changed the name of your shade or scene in your Pulse 2 App, please ensure you force close and re-open the Pulse 2 App before rediscovering the devices and scenes in the Alexa App.

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Enabling the Automate Shades Alexa Skill on Alexa App
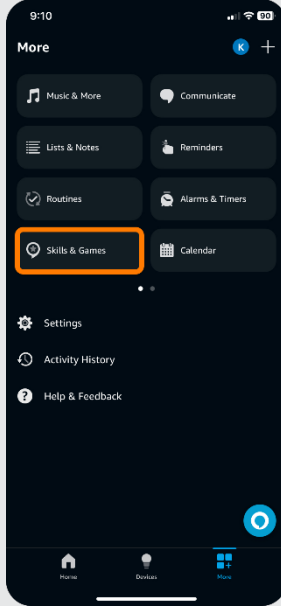
Initial Set Up

First ensure your Alexa account is setup and working. To test this, ask Alexa the time, if Alexa responds. this will confirm Alexa is working. Also test the Automate Pulse App and ensure the Pulse 2 Hub and your shades are working.
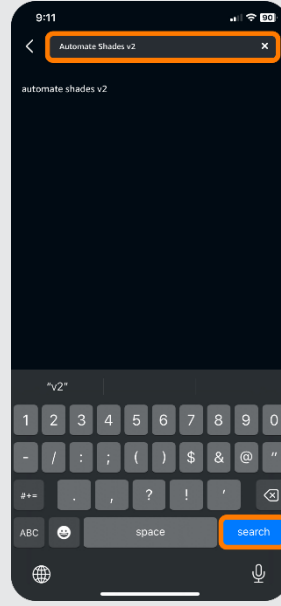
STEP 1	STEP 2	STEP 3
In the Alexa app, select the **More** page.	Select **Skills & Games**.	Search for **Automate Shades V2**.
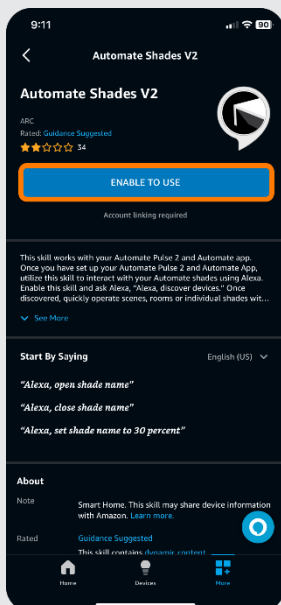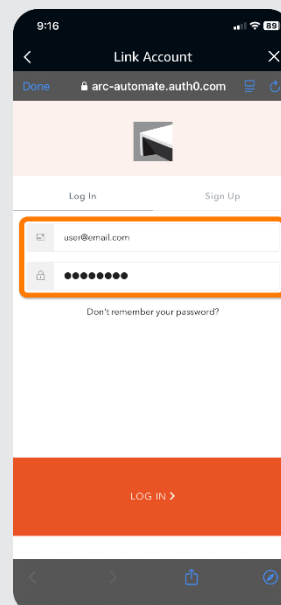
STEP 4	STEP 5	STEP 6
Select **Automate Shades V2** from the search results.	Select **Enable to Use**.	Enter you **email** and **password** and then select **Log In**.
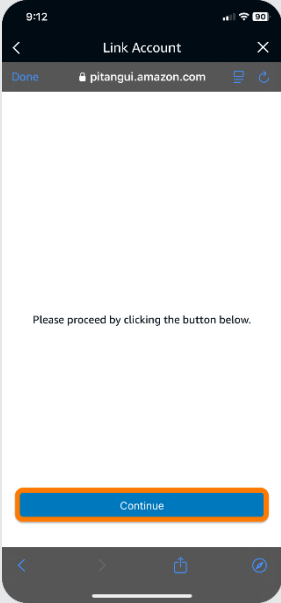
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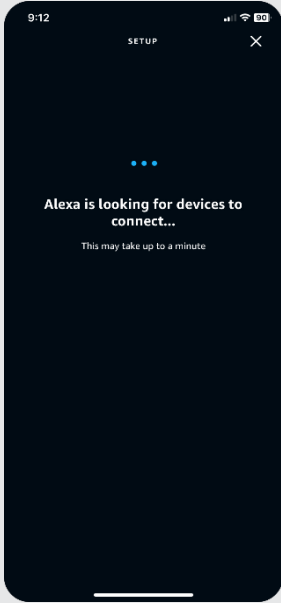## Discovering all Devices and Scenes on the Alexa App
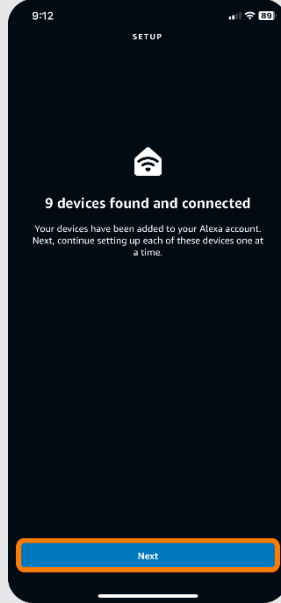Get all the Devices and Scenes created on your Pulse 2 available on Alexa App.
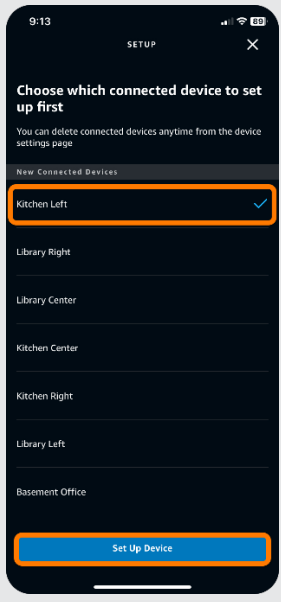
STEP 7

Select **Continue**.

STEP 8

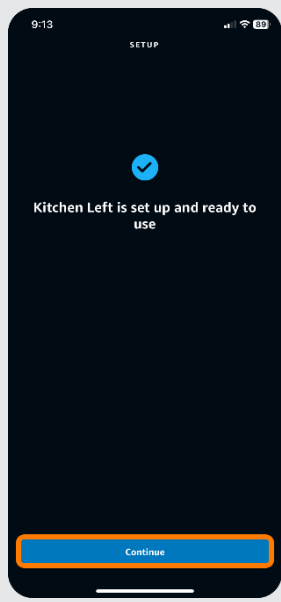Wait while Alexa looks for shades and scenes.

STEP 9

Select **Next** once Alexa finds your shades and scenes.
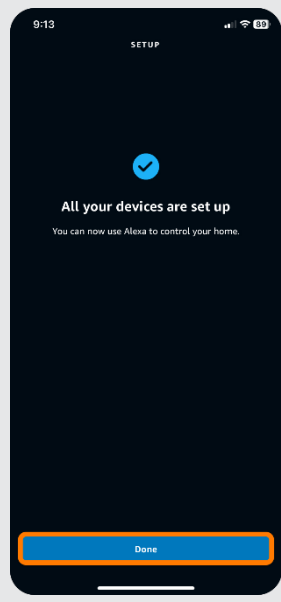
STEP 10

Choose any one of your shades and then select **Set Up Device**.

STEP 11

Select **Continue**.

STEP 12

Repeat for each of your shades, then select **Done**.

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Discovering all Devices and Scenes on Alexa App

Get all the Devices and Scenes created on your Pulse 2 available on Alexa App.

STEP 13

Now you can control shades individually from the **Devices** page or use Alexa voice commands.

STEP 14

To add a Room or Group, select + from the **Devices** page.

STEP 15

Select **Add Group**.

STEP 16

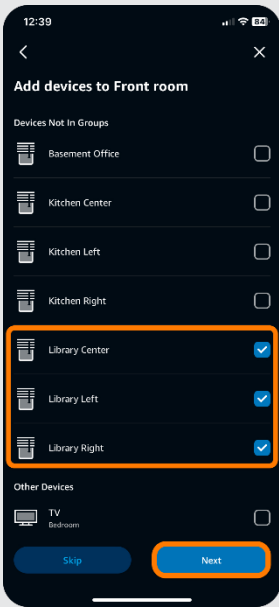Select **Create room or device group**.

STEP 17

Select **Next**.

STEP 18

Select a room name or create a custom room name. Then select **Next**.

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Discovering all Devices and Scenes on Alexa App

Get all the Devices and Scenes created on your Pulse 2 available on Alexa App.
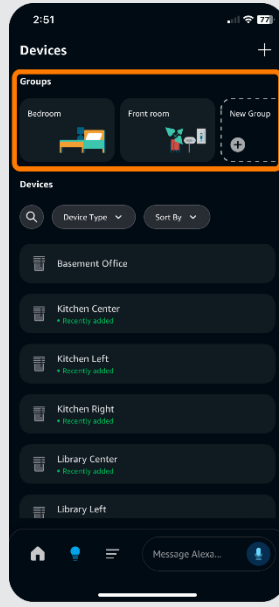
STEP 19	STEP 20	STEP 21
Select the shades you would like to be part of the room. Then select **Next**.	Select **Next**.	Rooms can now be seen at the top of the **Devices** page under **Groups**.

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Customized Commands – Alexa Routines

Customize the Alexa Commands creating different routines in your Alexa App.
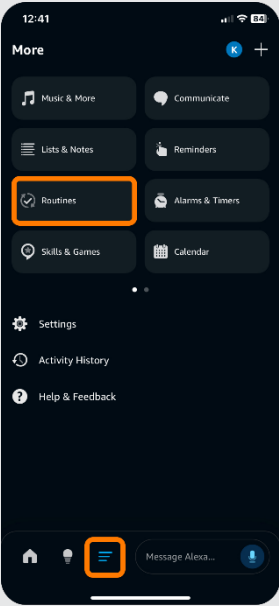
Using Alexa Routines, you can add custom commands rather than using the standard **open, close, raise, or lower** commands. Routines also allow for multiple sequences of actions at once. A Routine can be triggered by a custom command and the action can be for a group of shades or for multiple groups. We suggest trialing a few commands that sound natural to ensure that Alexa understands the command.

Example of Commands:

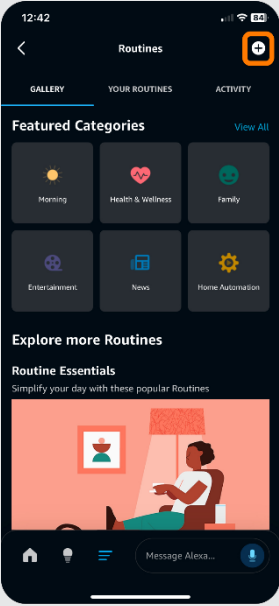- Alexa, **goodbye** (all lower bedroom shades close)

Note: Alexa may not recognize all custom commands. Prior to setup ensure you have groups setup that you would like to control.
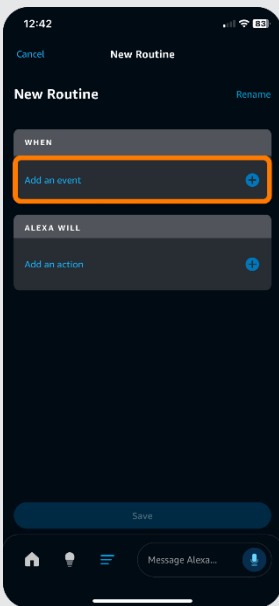
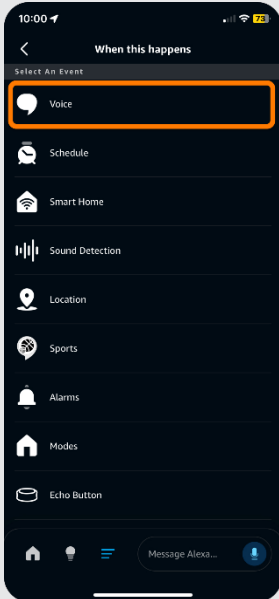| STEP 22	STEP 23	STEP 24
From the **More** page, select **Routines**.	Select **+** in the upper right corner.	Select **Add an event**.

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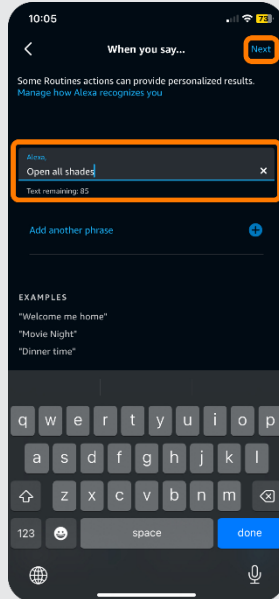## Customized Commands – Alexa Routines
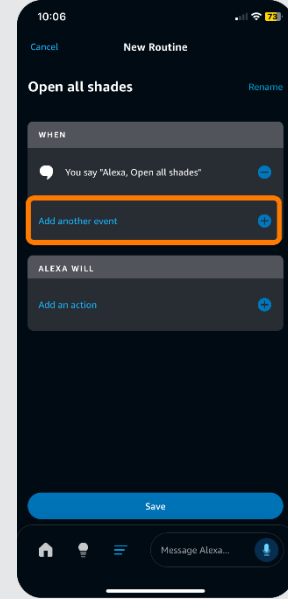Customize the Alexa Commands creating different routines in your Alexa App.

STEP 25

To create a custom command, select **Voice**.
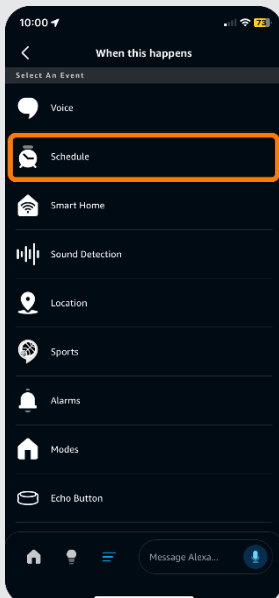
STEP 26

Type in the custom voice command you would like to use. Then select **Next**.

STEP 27

Routines can also be scheduled. To schedule a Routine, select **Add another event**.
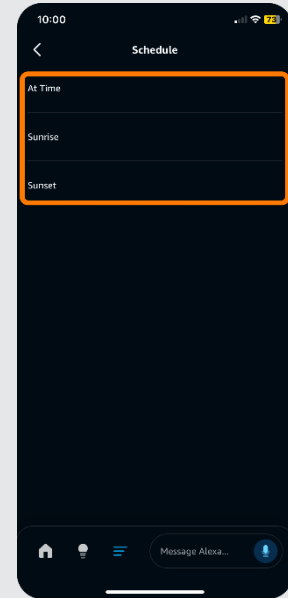
STEP 28

Select **Schedule**.

STEP 29

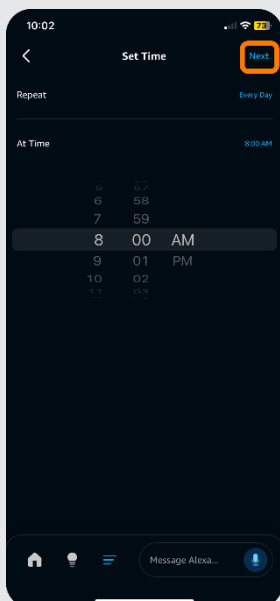Set the repeat interval, then select at which time the Routine should trigger.

STEP 30

Set a specific time of day or at sunrise/sunset.

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Customized Commands – Alexa Routines
Customize the Alexa Commands creating different routines in your Alexa App.

STEP 31

Once the time has been set, select **Next**.

STEP 32
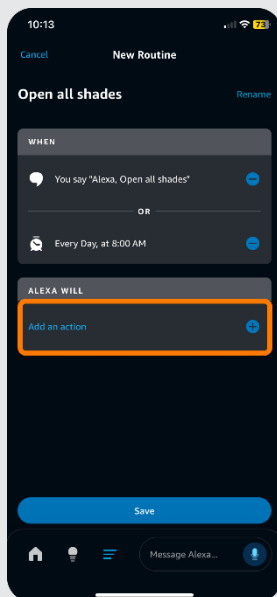
Select **Add an action**.

STEP 33
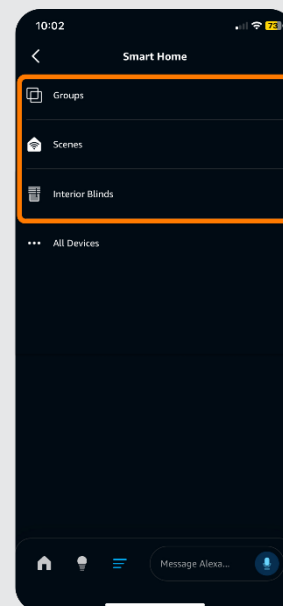
Select a Group, Scene, or an individual shade.

STEP 34

For Rooms & Scenes, select **On**. For individual shades, set the open percentage. Then select **Next**.

STEP 35

Confirm your settings, then select **Save**.

STEP 36

Activate Routines from the **More** page, under **Your Routines**. Or use Alexa voice commands.

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Automate Pulse 2 – Amazon Alexa

FREQUENTLY ASKED QUESTIONS

Q. How do I find the Alexa skill to enable control of my Automate shades?
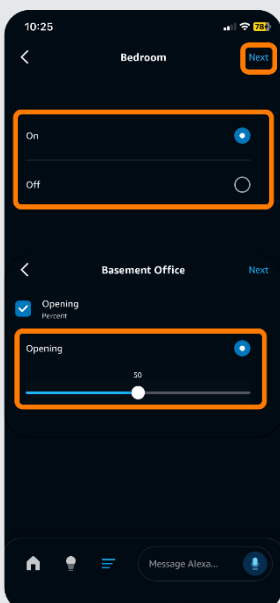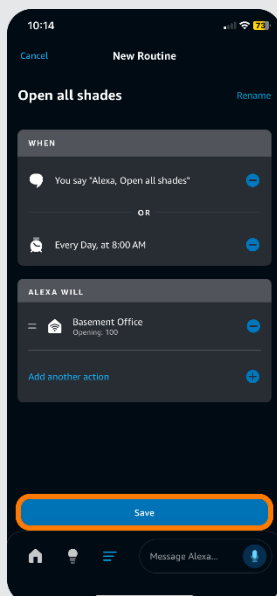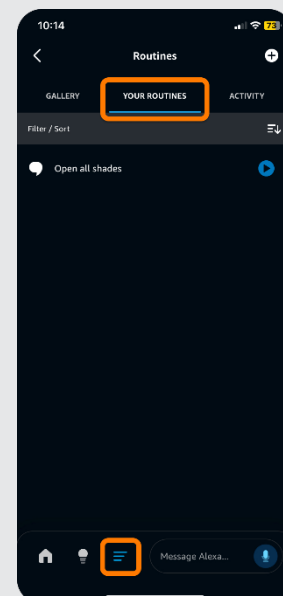A: From the **More** page in the Alexa App, click **Skills & Games**. In the search bar, type **Automate Shades V2**. The Automate skill will present once the search is complete.

Q: How do I enable the Automate Shades V2 skill?
A: Once you have found the Automate Shades V2 skill in the Alexa App, click **Enable To Use**. Then enter the account credentials that you use to login to the Automate Pulse 2 App (email and password).

Q: I enabled the skill, but I cannot control any shades?
A: Once the Automate Shades V2 skill is enabled, you need to discover devices to control them with Alexa. The simplest way to do this is to say **Alexa, discover devices**. Alternatively, you can disable and then re-enable the skill to discover devices again.

Q: The Automate Shades V2 skill is enabled in Alexa, but I cannot discover my shades and scenes.
A: Make sure that the Automate Pulse 2 Hub is online. This can be checked from within the Automate Pulse 2 App – in the main menu, choose your location then choose the Hub within that location.

Q: I cannot control the rooms I have configured in the Automate mobile App
A: Automate integration with Alexa supports individual device control and scenes. Rooms, as configured in the Automate Pulse 2 App, are not pulled into Alexa when devices are discovered. If you would like to control entire rooms/ groups, you can configure rooms from within the Alexa App.

Q: Can I control each shade individually?
A: Yes, each shade that is controlled in the Automate Pulse 2 App can be voice controlled through any Alexa device.

Q: How do I move a shade to a position between fully open and fully closed?
A: To move a shade to an intermediate position, simply say, **Alexa, set (Unique Shade Name) to (desired) %.**
Example: **Alexa, set North Facing to 40 percent**. 100% is fully open and 0% is fully closed.

Q: I try to move one shade, but Alexa replies that there is more than one device with that name?
A: It is important to name shades uniquely. Review your shade names in the Automate Pulse 2 App and name each one different from each other and different from any other Alexa devices you may have with the same name. Once you have updated shade names in the Automate Pulse 2 App, say **Alexa, discover devices**. Once the device discovery is complete, you can instruct Alexa to control the shades using the updated names.

Q: Can I control groups of shades?
A: Yes, however you must configure the groups in the Alexa App. The integration does not pull the Rooms information from the Automate Pulse 2 App into the Alexa experience.

Q: Can I trigger the scenes that I have setup in the Automate Pulse 2 App?
A: Yes, scenes that are set up in the Automate Pulse 2 App will pull into the Alexa during the device discovery process. Additionally, you can create scenes that include other devices (lights, audio, etc.) from within the Alexa App.

Q: Are there any preconfigured scenes available?
A: No, all scenes are custom. They can be configured from the Automate App or within the Alexa App.

Q: I changed the name of a shade in my Automate Pulse 2 App. Does the name change in Alexa automatically?
A: Name changes that originate in the Automate Pulse 2 app account will typically automatically change device names in Alexa in a few minutes. If there is a delay, you may need to close the Alexa App and re-open it to refresh the device list. If it still does not resolve the issue delete the device in the Alexa App and re-discover devices.

Q: How do I add a new Shade to my existing account?
A: After adding a Shade to your Automate account, ask Alexa to "discover devices". The new shade should appear in the App and be available for voice activation.

Q: I deleted a shade from my Automate account, but it still appears in my Alexa App. How do I remove it?
A: To delete a shade in your Alexa account, go to the shade in the Alexa App, select edit and click on the trash can in the user right corner of the screen.

SUPPORT RESOUCES: For further assistance, contact your retailer, or visit our website at www.automateshades.com.

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