

Top Questions for Using R-TEC AUTOMATION® Drapery Systems:

1. Is my motor fully charged when I get it?

- No. You must charge the motor for a full 12 hours prior to the first use.

2. How do I pair my remote with my drapery?

- Press the P1 button on the motor until the motor responds.
- Press the stop button on the controller until the motor responds.

3. How do I set my limits?

- After pairing the remote and drapery motor, move the drapery to the desired open limit.
- Press and hold the up and stop limit until the motor responds.
- Move the drapery to the desired closed limit.
- Press and hold the down and stop button on the controller until the motor responds.

4. How often will I need to charge the battery?

- Each fully charged battery will provide up to 500 open and close cycles.

5. Can I get a longer charging cable?

- The Slim Drapery Motor comes with a wall battery charger and USB Charger Cable 13'.
- The optional 110v AC Power Transformer comes with a 10' plug or an optional 110v AC Power Transformer 30' cord. Sold separately; plug not included.

6. If I order a spliced track, what do I need to do to connect the tracks when received?

- A set of instructions will be provided for you to follow to connect the tracks.

7. Can I use the same remote for my drapes and my shade?

- Yes. If using a multi channel remote, select the channel prior to programming the drapes and shade.
- If using a single channel remote for drapes and shade, be aware that the drapes and shade will move at the same time.

8. What is the weight capacity per motor?

- 77 lbs. for AriA® Automated H-Rail Traverse System.
- 110 lbs. for R-TEC Automation® Track.

9. Can I butt together two one-way draw tracks end to end?

- Yes, when using R-TEC Track. Use Tandem Center Draw Arms for the Master Carriers RTMDTCDTAN. You will need a motor for each track.

